



[Home](#) [About Us](#) [Search](#) [Contact Us](#)

LOGIN

[Forgot Login?](#)



[Home](#) ▶ [Hurricane Central](#) ▶ [Hurricane Hotlines Numbers / Emergency Contacts](#) ▶ [Hurricane Hotline Contact Numbers](#)

Hurricane Hotline Contact Numbers

Insurance Industry Provides "Hotline" Contact Numbers To Ease With Claims Process



Contact: Sam Miller, 850.386.6668 x 223

Insurers who set up toll-free numbers to assist policyholders with Hurricane claims:

A

AAA Insurance (Auto Club Family Insurance Company) 800-222-7623 ext. 5000
 Acadia Insurance Company 800-444-0049, ext. 2600
 ACE USA Clients receive individual 800 numbers or call 800 433-0385 (ACE USA/INAMAR Marine claims); 800 234-7354
 (Disaster Mortgage Protection claims)
 Acuity - 800-242-7666
 AIG - 877-244-0304
 Alabama Department of Insurance - 334-269-3550
 Alabama Municipal Insurance Corporation - 866-239-AMIC
 Alfa Insurance Group - 888-964-2532
 All America Insurance Company - 888-263-2924
 Allied Property and Casualty Insurance Company - 800-282-1446
 Allmerica - 800-628-0250
 Allstate - 800-54-STORM (800-547-8676)
 Allstate Floridian Insurance Company - 800-54-STORM (800-547-8676)
 America's Health Insurance Plans (AHIP) - 800-644-1818
 American Alternative Insurance Corporation - 866-220-3505
 American Bankers Insurance Company - 877-459-6075
 American Coastal Insurance Company (ACIC) - 855-270-8232
 American Federation Insurance Company - 800-527-3907
 American General Property Insurance Company of Florida - 800-321-2452
 American Integrity Insurance Group - 866-277-9871
 American International Group, Inc. (AIG) - 877-AIG-0304
 American Keystone Insurance Company - 877-359-9777
 American Modern Insurance Group, Inc. - 800-375-2075
 American National Property & Casualty Company & Affiliates - 800-333-2860
 American Reliable Insurance Company - 800-245-1505
 American Security Insurance Company - 800-326-2845
 American Skyline Insurance Company - 888-298-5224
 American States Insurance Company - 888-557-5010
 American Strategic Insurance - 866-ASI-LOSS (274-5677) / 866-274-8765
 American Superior Ins. Co. (Liquidated) - FIGA 800-988-1450 or Northpoint 800-690-8114 or Citizens 866-411-2742
 American Traditions Insurance Company - 866-270-8430
 Ameriprise Insurance Company (Ameriprise Auto & Home Insurance) - 800-872-5246
 Ameritrust Insurance Corporation - 800-825-9489
 AMICA Mutual Insurance Company - 800-242-6422
 Arch Insurance - 800-817-3252
 Argus Fire & Casualty - 866-291-4609
 Armed Forces Insurance Exchange - 800-255-0187
 ASI Assurance - 866-ASI-LOSS (274-5677) / 866-274-8765 / fax 866-274-3299
 ASI Lloyds - 866-ASI-LOSS (274-5677) / 866-274-8765 / fax 866-274-3299

Atlantic Mutual Insurance Company - 800-945-7461
 Atlantic Preferred Insurance Company - 800-673-4952
 Auto Club Insurance Company of Florida (ACICF) - 888-929-4222 / stormclaims@autoclubfl.com
 Auto Club South Insurance Company (ACSIC) - 800-289-1325 / stormclaims@autoclubfl.com
 Auto Owners (Palm City) – 800-783-1269
 Auto Owners (Ft. Meyers) – 800-437-2256
 Avemco Insurance Company - 800-874-9124
 AXA Re Property and Casualty – 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com
 AXA Re Corporate Solutions – 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com

B

Bankers Insurance Company - 800-765-9700 / fax 877-541-4084
 Bankers Security Insurance Company - 800-765-9700 / fax 877-541-4084
 Bituminous - 800-678-3104 and 800-822-2905
 Bristol West Insurance Group - 800-Bristol
 Burlington Insurance Group - 877-434-2667

C

California Casualty - 800-346-6840
 Capitol Preferred – 800-734-4749 or 888-388-2742
 Catawba – 800-711-9386
 Catlin US - 800-216-0652
 Central Mutual Insurance Company 888-263-2924
 Century Surety Ins. Co. - 800-850-0422 / fax 614-895-7040 / www.centurysurety.com
 CHUBB - 800-CLAIMS-0 (800-252-4670)
 Church Mutual - 800-554-2642
 Cincinnati Insurance Company (call your local agent first and then 877-242-2544)
 Citizens - 866-411-CPIC (866-411-2742)
 Clarendon America Insurance Company - 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com
 Clarendon National Insurance Company – 800-216-3711 / fax 352-332-7999 / claims@thig.com
 Clarendon Select Insurance Company – 800-216-3711 / fax 352-332-7999 / claims@thig.com
 CMI Lloyds Insurance Company - 888-263-2924
 CNA - 1-877-CNA-ASAP (1-877-262-2727) or FAX at 1-800-953-7389
 Coast National General Agency - 800-BRISTOL (800-274-7865)
 Colony Insurance Company - 800-577-6614, Ext. 1715 / fax 804-327-1792 / claimsreporting@colonyins.com
 Companion Property & Casualty – 800-649-2948
 Continental Western Insurance Company - 800-444-0049, ext. 2600
 Cotton States Mutual Group - 800-282-6536
 Countrywide Insurance Group - 888-768-2096
 Crusader Insurance Company - 800-669-9800
 CUNA Mutual - 800-637-2676
 Cypress P&C Insurance Company - 888-352-9773
 Cypress P&C Insurance Company (All other CAT claims) - 888-352-9773
 Cypress P&C Insurance Company – Frances Claims – 866-560-6192

D

Dairyland Insurance Company (see Sentry Insurance)
 Depositors Insurance Company - 800-282-1446
 Drive Insurance from Progressive - 800-925-2886

E

EMC Insurance Companies - 800-910-4988
 Encompass Insurance Company - 800-588-7400
 Erie Insurance Group - 800-367-3743

F

Farm Family Casualty Insurance Company 800-948-3276
 Farmers (Fire Insurance Exchange) - 800-435-7764
 FCCI (first report of injury) – 800-226-3224
 Federated Mutual - 888-333-4949
 Federated National Insurance Company - 800-420-7075
 FEMA – 800-621-FEMA (3362)
 Fidelity & Casualty Insurance Company - 800-725-9472
 Fidelity National Insurance Company - 800-220-1351

Fidelity National P&C Insurance Company - 800-725-9472
 FIGA – 850-386-9200 or 800-988-1450
 Fireman's Fund - 888-FIREHAT (888-347-3428)
 First Financial Insurance Company - 877-434-2667
 First Floridian Auto and Home Insurance Company – 800-CLAIM33 (800-252-4633) (auto & home) / 800-238-6225 (business claims)
 First Home Insurance Company - 800-488-8141
 First Premium Ins. Group (Lloyd's Mobile home) - 800-432-3072 / fax 954-331-4848 / karent@firstpremium.com
 First Protective Insurance Company – 877-744-5224
 First Trenton - 800-468-7341
 Florida Department of Financial Services, 877-693-5236
 Florida Family Insurance Company - 888-486-4663 / www.floridafamily.com
 Florida Farm Bureau Insurance Companies - 866-275-7322
 Florida Peninsula – 877-994-8368
 Florida Preferred Property Insurance Company - 800-673-4952
 Florida Select - 888-700-0101 / fax 800-827-2846 or 941-906-2306
 FM Global - 877-NEWLOSS (639-5677)
 Foremost Insurance Company - 800-527-3907 / www.foremost.com
 Foremost Property and Casualty Insurance Company - 800-527-3907 / www.foremost.com
 Foremost Signature Insurance Company - 800-527-3907 / www.foremost.com
 Forest Insurance Facilities, Inc. - 888-892-4381

G

GE Employers Re - 866-413-8978
 GEICO - 800-841-3000 or contacted at GEICO.com
 General Star Indemnity Company 800-624-5237
 General Star National Insurance Company 800-624-5237
 Georgia Casualty & Surety (claim reporting) – 800-279-8279
 Georgia Casualty & Surety (claim department) – 866-458-7506
 Georgia Farm Bureau 866-842-3276
 GeoVera Specialty Insurance Company - 800-631-6478
 Germania Insurance 877-437-6264
 GMAC Insurance (Auto claims) – 800-468-3466
 Granada Insurance Company - 800-392-9966
 Granite Mutual Insurance Company 800-435-0397
 Graphic Arts Mutual Insurance Company - 800-216-1420
 Great American - 800-221-7274
 Guardian Life Insurance Company of America - 866-367-4077; (610-807-7954)
 Guide One - 888-748-4326
 Guilford Specialty Group - 877-434-2667
 Gulfstream Property and Casualty Insurance Company - 866-485-3005

H

Hanover American Insurance Company - 800-628-0250; or 508-855
 Hanover Ins. Co. - 800-628-0250
 Harbor National Insurance Company – 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com
 Harbor Specialty Insurance Company - 800-216-3711 / 800-509-1592 / FAX 352-332-7999 / claims@thig.com
 The Hartford - 800-843-7006
 Hillcrest Insurance Company - 800-216-3711 / 800-509-1592 / 352-332-7999 (fax), claims@thig.com
 Holyoke Mutual - 800-225-2533
 Home Pointe Insurance Company - 800-910-1104 / www.npic.com
 Humana - 813-732-0386

I

ICAT Claims – 866-789-4228
 IDS Life Insurance Company (Ameriprise Financial) - 800-862-7919
 IDS Life Insurance Company of New York (Ameriprise Financial) - 800-541-2251
 IDS Property Casualty Insurance Company (Ameriprise Auto & Home Insurance) - 800-872-5246
 Imperial Fire & Casualty Insurance Company - 800-960-5677
 Industrial Risk Insurers - 860-520-7347 (commercial claims)
 Interstate Fire & Casualty - 800-456-8458, Ext. 7770 / fax 303-222-7759
 Irving B. Green & Associates – 877-424-7336
 Infinity Insurance Companies 800-334-1661
 Interstate Fire & Casualty 800-456-8458, ext. 770

J

Jewelers Mutual Insurance Company - 800-558-6411

K

Kemper Auto and Home - 888-252-2799

L

Liberty Mutual - 800-2CLAIMS or 800-225-2467 (personal lines); 800-259-2184 (commercial property)

Liberty Mutual Fire Insurance Company - 800-633-1833

Lloyd's of London - 866-264-2533; (Email) policyholderassistance@lloyds.com

Louisiana Citizens Property Insurance Corporation - 800-931-9548

Louisiana Department of Insurance - 800-259-5300 (toll-free inside Louisiana only); 225-342-5423

Louisiana Farm Bureau - 866-275-7322

M

Magnolia Insurance Company - 888-843-7798

Main Street America Group - 877-425-2467

Mapfre Insurance Company of Florida - 888-9-MAPFRE

Markel American Insurance Company - 800-236-3113

Massachusetts Bay Insurance Company - 800-628-0250; or 508-855-2288

Mercury Insurance Group - 800-987-6000

MetLife Auto & Home - 800-854-6011

Middlesex Insurance Company (see Sentry Insurance)

Mississippi Farm Bureau - 866-275-7322

Mississippi Residential Property Insurance Association - 800-931-9548

Mississippi Windstorm Underwriting Association - 800-931-9548

Mitsui Sumitomo 866-676-6872

Modern USA Insurance Company - 866-270-8430

Motors Insurance Corporation (Commercial Lines) - 800-225-5642

N

NAMIC - Liz Reynolds, Jacksonville, 904-379-4896, or Lisa Floreancig, Indianapolis, (317) 876-4246

National Automotive Insurance - 800-577-9471

National Casualty Insurance Co. - 800-423-7675 / fax 480-483-6752

National Flood Insurance Program (NFIP) - 800-427-4661

National Insurance Co. - 800-329-2121 / fax 305-445-0368 / claimsdept@nationalgroupfl.com

National Security Underwriters - 800-256-8277 (Alexandria); 800-738-8555 (South Bunkie)

Nationwide Insurance Company of America - 800-282-1446

NGM Insurance Company - 877-425-2467

NJM Insurance Group - 800-367-6564

Northpoint Insurance Company - 800-690-8114

North Pointe Casualty Insurance Company - 800-910-1104

North Pointe Insurance Company - 800-910-1104

North Pointe Insurance Group - 800-910-1104

Northern Capital Insurance - 866-270-8430

Northern Neck Insurance Company - 877-968-7252

Northern Security Insurance Company - 800-435-0397

O

Ohio Casualty and West American Insurance Company - 888-701-8727

Old Dominion Insurance Company - 877-425-2467

Olympus Insurance Company - 866-281-2242

Omaha Property & Casualty - 800-638-2592 (Flood only)

Omega Insurance Company - 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com

One Beacon - 877-248-3455

P

Patriot General Insurance Company (see Sentry Insurance)

Pharmacists Mutual Insurance Company - 800-247-5930

Praetorian Specialty Insurance Company - 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com

Princeton Excess and Surplus Lines Insurance Company - 866-220-3505

Progressive Auto Insurance - 800-PROGRESSIVE (800-776-4737)

Providence Mutual Fire Insurance Company - 877-763-1800
 Prudential P&C Ins. Co. (Bought by Liberty Mutual) – 800-225-2467

Q

QualSure Insurance Corp. - 877-563-0150

R

Regency (Tower Hill) - 800-216-3711
 Reinsurance Association of America – 850-222-7710, JMassie41@aol.com
 Republic Fire & Casualty (Homeowners, Dwelling Fire, Auto & Commercial) - 800-451-0286
 Republic Franklin Insurance Company - 800-216-1420
 Republic Group (Republic Fire & Casualty, Republic Underwriters Southern Ins Co, Southern Underwriters Ins) - 800-451-0286
 Republic Underwriters (Commercial) - 800-451-0286
 Response Insurance Companies CT BCO - 888-288-6084
 Response Insurance Companies WA BCO - 800-477-0553
 RLI Insurance Company - Phone Number 800-444-0406; fax number 309-692-6796
 Rockhill Insurance Company - 877-305-7625
 Royal & Sun Alliance - 800-847-6925

S

SAFECO - 800-332-3226
 Safe Harbor Insurance Company, 866-482-5246
 Safepoint Insurance Company, 866-482-5246
 Savers Property & Casualty Insurance Co. - 800-825-9489
 Scottsdale Insurance Company - 800-423-7675 / fax 480-483-6752 / www.scottsdaleins.com
 Security First Insurance Company – 877-581-4862 / www.SecurityFirstFlorida.com/jsemmens@securityfirstflorida.com
 Security National Insurance Company - 800-Bristol
 Selective - 866-455-9969
 Sentry Casualty Company (see Sentry Insurance)
 Sentry Insurance a Mutual Company (Transportation claims) - 800-638-8763; (Life claims) 800-533-7827; (Other claims) 800-638-8763
 Sentry Life Insurance Company (see Sentry Insurance)
 Sentry Select Insurance Company (see Sentry Insurance)
 Service Insurance Company - 800-780-8423
 Shelter Insurance Group - 800-SHELTER
 Sompo Japan - 800-444-6870
 Southern Family Insurance Company - 800-673-4952
 Southern Fidelity - 866-874-7342
 Southern Insurance Company (Commercial) - 800-451-0286
 Southern Underwriters (Commercial) - 800-451-0286
 Southwest Business Corp. Lloyd's Excess Flood - 800-527-0066 Ext. 7389 / fax 210-525-0021 / dharrington@swbc.com
 St. Johns Insurance Company - 877-748-2059
 St. Paul Insurance Companies - 800-CLAIM 33 (800-252-4633) - Auto and Home Claims; 800-STPAUL (800-787-2851) - Business Claims
 St. Paul Travelers - 800-CLAIM33 (800-252-4633) - Auto and Home Claims; 800-787-2851 - Business Claims; 800-356-6663 - Flood Claims; 800-772-4483 - Boat/Yacht Claims
 Standard Guaranty Insurance Company – 800-326-2845
 Star Insurance Company - 800-825-9489
 State Farm Insurance - 800-SF-CLAIM (800-732-5246)
 Sunshine State Insurance Company - 877-563-0150

T

TAPCO - 888-437-0373 / fax 336-538-0094 / bjohnson@gotapco.com
 Texas Farm Bureau - 800-266-5458
 Texas Select Lloyds Insurance Company - 866-887-7276
 The Timbermen Fund (Louisiana Safety Association of Timbermen-SIF) - 877-628-6730
 Tower Hill Insurance Companies - 800-216-3711 or 800-509-1592
 Tower Hill Preferred Insurance Company – 800-216-3711 / 800-509-1592 / fax 352-332-7999 / claims@thig.com
 Tower Hill Prime Insurance Company – 800-216-3711 / 800 509-1592 / fax 352-332-7999 / claims@thig.com
 Tower Hill Select Insurance Company – 800-216-3711 / 800 509-1592 / fax 352-332-7999 / claims@thig.com
 Travelers – 800-CLAIM33 (800-252-4633) (auto & home) / 800-238-6225 (business claims)
 Travelers Boat & Yacht - 800-772-4482

U

Unemployment Insurance - 866-4-USA-DOL (866-432-0264)
Union Insurance Company - 800-444-0049, ext. 2600
United Farm Family Insurance Company - 800-948-3276
United Fire Insurance Company - 800-343-9131
United Property and Casualty Insurance Company - CAT: 800-882-0180 (activated at the time of a CAT event)
Non-CAT: 800-861-4370 (available at all other times)
United Services Automobile Assn. - 800-531-8222 (all USAA Cos) and 800-531-8722
Universal North America or Universal Insurance Company of North America - 866-999-0898 / Fax 866-465-1759 / claims@uihna.com
Universal Property & Casualty Ins. Co. - 800-425-9113 / fax 305-933-6181
USAA - 800-531-8222 and 800-531-8722/ fax 800-531-8669
USF&G - 800-787-2851; 800-631-6478 (homeowners claims); 407-660-9000 (customer service)
USLI - 800-523-5545 / fax 610-687-9398 / spalma@usli.com
Utica Mutual Insurance Company - 800-216-1420
Utica National Insurance Company of Texas - 800-216-1420
Utica National Insurance Group - 800-216-1420

V

Valley Forge Life Insurance (Subsidiary of CNA) - 800-437-8854
Vanguard Fire & Casualty Company - 888-343-5585 / fax 941-342-2080
Vermont Mutual Insurance Company - 800-435-0397
Voyager Indemnity Insurance Company - 800-245-1505
Voyager Property & Casualty Insurance Company - 800-358-0600

W

Westfield Insurance - 866-937-2663
Williamsburg National Insurance Company - 800-825-9489

X

XL- 800-688-1840

Z

Zenith (first report of injury) - 800-440-5020
Zurich - 800-987-3373

- 30 -

Florida Insurance Council is Florida's largest not-for-profit trade association representing 59 insurers groups - consisting of 212 companies - which write over \$16 billion a year in premium volume and provide all lines of coverage.